

HEALTH EMERGENCY COVID 19 LANTERNA MAGICA VALMONTONE INTERNAL – PROTOCOL FOR GUESTS MUST COMPLY WITH THE PROVISIONS INDICATED:

- upon entering the guest house, body temperature may be detected; access may be prevented in the event of temperatures exceeding 37.5 ° C.
- All guests must respect the interpersonal distance of at least one meter in all common areas and encourage the passage of other people in the entry and exit areas. Carefully respect the information signs and respect the delimitation of the spaces highlighted with path-marking tapes.
- The reception is cleaned and sanitized at the end of each work shift and at each check in; in the reception as well as in other rooms there is a sanitized toilet available for all customers.
- Guests must always wear a mask both upon arrival at the structure and at check in and in all cases where they stay in common areas. Assemblies are strictly prohibited. At each contact held with the service staff for any needs related to the stay, guests must keep the interpersonal distance of at least one meter and wear masks. Employees will always be equipped with a mask and will ensure that the distances are also respected for other guests both inside and outside the structure (the two adjacent gardens).
- Guests are requested to make sure that children also observe the following regulations and please to communicate any problems, needs, doubts or clarifications to the employees promptly, bearing in mind that their own health, the health of the other guests staying in the house and employees have absolute priority.
- Inside the structure there are suitable hand sanitizers available for guests free shots containing hydro-alcoholic solutions. We welcome guests to use them frequently, promoting their use by children.
- For any request of objects to the structure, a specific request must be made to the employees. Each item requested and supplied must be disinfected before being put into use so please have an understanding of the time available.
- The structure was sanitized and disinfected by Ms Servizi srl in all rooms and premises and with particular attention to common areas and surfaces touched more frequently (handrails, light switches, elevator buttons, door and window handles, etc. .). It is cleaned and disinfected before each arrival and after the guests' departure.
- The air conditioners / aerators of the structure have been disinfected with the following products: Zep Venture sanitizing detergent and Evaporator Form Cleaner disinfectant spray. Guests are requested to ensure the continuous ventilation of the premises to maintain the exchange and quality of the air inside the assigned room.

Number to call in case of emergencies or reports: 333.32.16.400.

We wish you a pleasant stay

La Lanterna Magica guest house – Valmontone

